

GOVERNOR'S OFFICE OF SMALL, MINORITY & WOMEN BUSINESS AFFAIRS



Subcontracting in the Minority Business Enterprise (MBE) Program

Presented by

Nichelle Johnson

MBE Compliance Manager



Please Note:

• The slide deck will be available on the GOSBA website shortly after today's training.

Maryland is Open for Business



The Hogan Administration is focused on growing the private sector, creating new jobs, and improving the statewide economy.

• 1st in the nation for minority and women business ownership (*Paychex*)

• 2nd in the nation in emerging technologies and innovation (Center for Digital Government)

• **3**rd in the nation for entrepreneurial growth (*Kauffman Foundation*)

Governor's Office of Small, Minority & Women Business Affairs (GOSBA)

- Advise the governor on issues impacting the small business community, including those businesses owned by minorities, women, and veterans
- Provide direct oversight of three state procurement programs across 70
 participating agencies, including implementation, compliance, and establishing
 best practices
- Conduct statewide outreach and training programs to help small, minority, women, and veteran businesses compete with confidence
- Maintain a robust website that provides 24/7 access to small business resources <u>https://gomdsmallbiz.maryland.gov/Pages/default.aspx</u>



OF SMALL, MINORITY & WOMEN

GOSBA Staff

BUSINESS AFFAIRS Jimmy Rhee - Special Secretary Pamela Gregory – Chief of Staff Alison Tavik – Director of Communications & Outreach Eduardo Hayden – Small Business Outreach Manager Chantal Kai-Lewis – Director of Policy and Legislative Affairs Lisa Mitchell Sennaar – SBR Compliance Manager Tanita Johnson – SBR Compliance Manager Nichelle Johnson – *MBE Compliance Manager* Gerald Stinnett – MBE Compliance Manager – VLT Operations

In 1978, **Maryland's General Assembly** (https://mgaleg.maryland.gov /mgawebsite/) enacted legislation creating the **Minority Business Enterprise** (MBE) Program 40+ Years Old

The MBE Program was created to ensure that socially- and economicallydisadvantaged small business owners are included in the State's procurement and contracting opportunities

Origin of Maryland's MBE Program

Governor's Office of Small, Minority & Women Business Affairs



The MBE Program

Maryland's MBE Program, is wellrecognized as a national model for minority inclusion in State procurement and contracting



The MBE Program is governed by:

State Finance & Procurement (SFP) Articles §§14-301—14-308

The Code of Maryland Regulations (COMAR) 21.11.03

Governor's Office of Small, Minority & Women Business Affairs

MBE Program Legislation & Regulations

STATE FINANCE AND PROCUREMENT (SFP) Articles §§14-301—14-308

- § 14-301. Definitions
- § 14-301.1. Legislative findings
- § 14-302. Procurement from minority businesses
- § 14-303. Regulations by Board
- § 14-304. Powers of certification agency
- § 14-305. Annual reports; information
- § 14-307. Duty of Legislative Policy Committee
- § 14-308. Prohibited acts; penalties

MBE Program Legislation & Regulations

COMAR 21.11.03

Minority Business Enterprise Policies

- 01 General Purpose
- 02 Scope
- 03 Definitions
- 04 Procurement Agency Responsibility
- 05 MBE Liaison Officer
- 06 Central Directory
- 07 Race Neutral Measures
- 08 MBE Notification
- 09 Procurement Solicitations

- 10 Contract Award
- 11 Waiver
- 12 Amendment of MBE Participation Schedule
- 13 Compliance
- 15 Certification General
- 16 Minority Business Enterprise Advisory Committee
- 17 Reporting



Maryland's Socioeconomic Procurement Programs

Minority Business Enterprise (MBE) Program

- Subcontracting program
 29% aspirational goal
- Race and gender specific
- Application-based certification process
- Annual renewal

Small Business Reserve (SBR) Program

- Prime contracting program
- ▶ 15% set-aside
- Race and gender neutral
- State-defined small
- business eligibility
- standards apply
- Online certification process (eMMA)
- Annual renewal

Veteran-Owned Small Business Enterprise (VSBE) Program

- Subcontracting program
 1% aspirational goal
 3-Step certification
 process includes
 verification of veteran
 status
- Annual renewal

MBEs and VSBEs can also perform as Prime Contractors

Subcontractor vs Prime Contractor?

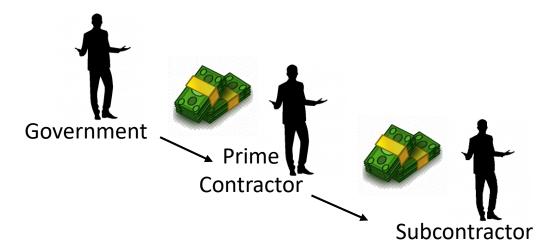
- Maryland awards procurement contracts
 - Directly to prime contractors
- This means that the States only legal contractual relationship is with the prime contractor and NOT the subcontractor



Governor's Office of Small, Minority & Women Business Affairs

Subcontractor vs Prime Contractor?

- The Subcontractor only has a legal relationship with the prime contractor, not the state
- Payment to the subcontractor will come from the prime contractor, not the state



Governor's Office of Small, Minority & Women Business Affairs

Subcontract

A Subcontract is a contract or agreement to perform work or provide material for a specific contract, initiated between a prime contractor and a subcontractor.

- Prime contractors may choose several subcontractors to work on a single contract
- Each subcontractor should have their own agreement with the prime contractor





- The Office of Minority Business Enterprise (OMBE), part of the Department of Transportation, is the agency designated to certify, recertify, and decertify MBEs
- Certification procedures, including procedures for recertification and decertification, are defined in State regulations

COMAR 21.11.03.15

- Small, minority- and women-owned firms will need to meet key eligibility standards, specifically:
 - ✓ Minority status
 - ✓ Ownership
 - ✓ Control
 - ✓ Size and,
 - Personal net worth of the minority owner(s) of forprofit entities

- Contractors can learn more about certification on MDOT's website: <u>https://www.mdot.maryland.gov/tso/pages/index.aspx?pageid=91</u>
- Applicants can attend MDOT's Application Assistance Workshop for additional support: <u>https://www.mdot.maryland.gov/tso/pages/index.aspx?pageid=94</u>

Important Notice to Out-of-State Firms

- Firms headquartered outside of Maryland must be certified by a governmental agency in your home state before applying for certification in Maryland.
- Out-of-State firms may also need to meet other requirements in order to do business in Maryland, such as being registered and in good standing with the Maryland Department of Assessments and Taxation.



- The Department of Transportation publishes and maintains an electronic Central Directory of Certified MBEs available to the general public through the internet. <u>MDOT Directory</u>: (<u>https://mbe.mdot.maryland.gov/directory/</u>)
- Contact MDOT, Office of Minority Business Enterprise, for more information, if needed. <u>Contact MDOT OMBE</u>: (<u>https://www.mdot.maryland.gov/tso/pages/index.aspx?pageid=97</u>)

COMAR 21.11.03.06

A Great Reason to Subcontract in the MBE Program



In FY2019 Maryland Awarded \$1.4 Billion to Certified MBE firms

Governor's Office of Small, Minority & Women Business Affairs

Benefits of MBE Certification

- Only MBE-certified firms can fulfill the MBE participation goals / subgoals established on State-funded contracts
- MBE-certified firms, like any other firm, can also perform as a prime contractor
 - ✓ MBE Firms performing as a prime contractor can self-perform up to 50% of any MBE goal and 100% of only 1 subgoal

Subgoal Example: a construction contract has a 30% MBE goal, with subgoals of 8% African Am. and 11% Women; remaining 11% could be fulfilled with any of the subgroups

Important to Remember...

Your firm must be fully MBE certified and not in "pending" status in order to fulfill the MBE goal or subgoal on a contract.

If a prime contractor approaches your firm to fulfill an MBE goal or subgoal, you can only fulfill one subgoal on that contract, even if you meet more than one classification (such as African American and Women).

MBE Subcontractor Rights & Responsibilities

1. Speak Up Early

- Protect your company's interest
 - Ask questions if you do not understand any of the requirements for the scope of work you agree to
 - Make sure you understand when and how your company will be utilized
 - If your company is not used in the manner or within the timeframe that you expected, begin to inquire with the prime contractor right away

MBE Subcontractor Rights & Responsibilities

- 2. Get It in Writing
 - If your firm is participating as an MBE subcontractor, you will be expected to sign an MBE Subcontractor Participation Certification
 - MBE Forms issued by the State are submitted by prime contractors at the inception of a contract, BUT do not govern the relationship between the prime and MBE subcontractors
 - MBE subcontractors should craft an independent contracting agreement with the prime that
 - Covers specific details about delivery of the service or product
 - Details the payment schedules
 - Details how to proceed after a default, delay, etc.

D-3A CERTIFED MBE SUBCONTRACTOR PARTICIPATION CERTIFICATION

INSTRUCTIONS:

PRIME CONTRACTOR: After completing SECTIONS A, B, and D, provide this form to *each* certified Minority Business Enterprise subcontractor (MBE) listed on the MBE Participation Schedule (Attachment D-1A) allowing sufficient time for the MBE to respond within the required timeframe.

CERTIFIED MBE SUBCONTRACTOR: Complete SECTION C to acknowledge and certify the information in SECTION A. Return the completed form directly to the Procurement Officer identified in SECTION D within 10 days after notice from the Prime Contractor of the State's intent to award the Contract. Provide a copy to the Prime Contractor.

IF THIS FORM IS NOT RETURNED WITHIN THE REQUIRED TIME, THE PROCUREMENT OFFICER MAY DETERMINE THAT THE PRIME CONTRACTOR IS NOT RESPONSIBLE AND THEREFORE NOT ELIGIBLE FOR CONTRACT AWARD.

SECTION A		
Provided that (Prime Contractor)		is awarded the State contract
in conjunction with Solicitation Number	, (Prime Contractor)	
	_ intends to enter into a subcontract with (Certified MBE Subcontractor)
	with MDOT Certification Number	committing to
participation by (Certified MBE Subcontrac	ctor)	of at least
\$which equals	% of the Total Contract Value for th	ne following products/services:

PAGE 2 – CERTIFIED MBE SUBCONTRACTOR PARTICIPATION CERTIFICATION

SECTION B – Prime Contractor	SECTION C – Certified MBE Subcontractor
Signature of Representative:	Signature of Representative:
Printed Name and Title:	Printed Name and Title:
Prime Firm's Name:	MBE Firm's Name:
Federal Identification Number:	Federal Identification Number:
Street Address, City, State, Zip Code:	Street Address, City, State, Zip Code:

MBE Forms

- MBE Participation Forms required during bidding process
 - ✓ D-1A MBE Utilization and Fair Solicitation Affidavit and MBE Participation Schedule
 - ✓ D-3A Certified MBE Subcontractor Participation Certification
 - ✓ D-3B MBE Prime Contractor Participation Certification

MBE Forms

- MBE reports (Attachment D) required monthly from Primes/Subcontractors after contract inception
 - ✓ D-4A Prime Contractor
 Paid/Unpaid Invoice Report
 - ✓ D-4B MBE Prime Contractor Report
 - ✓ D-5 MBE Subcontractor Paid/Unpaid Invoice Report

D-5 Minority Business Enterprise Participation MBE Subcontractor Paid/Unpaid Invoice Report

Report #:	Contract #:
Reporting Period (Month/Year):	Contracting Unit:
Report is due by the 10th of the month following the	MBE Subcontract Amt:
month the services were performed.	Project Begin Date:
	Project End Date:
	Services Provided:

MBE Su	bcontractor Name:					
MDOT (Certification #:					
Contact	Person:					
Address						
City:	City:			State:	ZIP:	
Phone:		FAX:		E-mail:		
Subcont	ractor Services Provide	d:				
List all payments received from Prime Contractor during reporting period indicated above.		List dates and amounts of any unpaid invoices over 30 days old.				
	Invoice Amount	Date		Invoice Amount	Date	
1.			1.			
2.			2.			
3			3			

MBE Forms

Waiver Documentation

- If you are approached by a prime contractor to perform on a contract but are unable to, you may be asked to complete waiver documentation:
 - D-1B Exhibit A: MBE Subcontractor Unavailability Certificate

MBE Subcontra	ctor Unavaila	bility Certificate
. It is hereby certified that the firm of		
	(Name of M	Minority firm)
ocated at(Number)	(Street)	
(City)	(State)	(Zip)
vas offered an opportunity to bid on Solicitation No.		
nCounty by		
(Nar	ne of Prime Co	ontractor's Firm)
2. (Minority Firm), is e Proposal for this project for the following reason(s):	either unavailat	ble for the work/service or unable to pro
	either unavailal	ble for the work/service or unable to pre
	either unavailat	ble for the work/service or unable to pro
Proposal for this project for the following reason(s):		

MBE Subcontractor Rights & Responsibilities

3. Removal of an MBE Subcontractor

An MBE subcontractor that has been officially named (via the MBE Forms) on a state-funded contract, cannot arbitrarily be removed

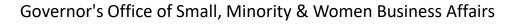
- The prime contractor must demonstrate "good cause."
- Good cause, as defined in COMAR 21.11.03.12 D, is:
 - A documented history of non-performance/underperformance, OR
 - 2. The MBE subcontractor has elected to be removed

MBE Subcontractor Rights & Responsibilities

- 4. Learn How the Process Works
 - Learn which agencies purchase what you sell and on what schedule
 - Learn which prime contractors may utilize subcontractors that offer your services or products

Go MD Small Biz

- Share your capabilities statement
- Know what opportunities are coming down the pipeline





Capabilities Statement

- Share your capabilities
 Statement often
 - 1 page, no more
 - This is your business's first impression
 - Shows your company's core competencies
 - Highlight past performance



CAPABILITIES STATEMENT

Widescope Consulting and Contracting Services LLC. Email: info@widescopeccs.com Phone: (404) 545-7908 www.widescopeccs.com

> FLORIDA: 14466 Kandi Ct. Largo Fl. 33774

PENNSYLVANIA: 2339 Pineview Dr. Malvern Pa. 19355

ABOUT WIDESCOPE

Widescope Consulting Contracting and Services delivers information technology and staff augmentation services to the federal government, state and local municipalities. We bring to bare fast, reliable, immediately productive, and experienced resources from multiple disciplines to reduce risk and ensure customer satisfaction. Utilizing customer focused demand management processes, we continuously prepare and develop talent talfored towards your specific needs.

We constantly strive to be a company that delivers an outstanding work product without requiring a lot of maintenance from our government clients. Our ultimate goal is to surpass your expectations and make your job easier, not more difficult.

CORE COMPETENCIES

Widescope Consulting Contracting and Services helps customers meet their technology objectives by providing technical resources to meet their short and long term IT requirements related to the following:

	Staff Augmentation
--	--------------------

- Project Management
- 😨 Program Management
- Software Development
- Executive Administration

CODES & CERTIFICATIONS

- Service Disabled Veteran Owned Small Business
 Center for Ventication Evaluation (CVE) Certified
 Minority Owned Small Business
 8(a) Business Development Program
 OVE Certified DBE
 CAGE Code 743B9
 We Accept Credit & Purchase Cards
- NAICS CODES: 541330, 5141512, 541611, 541612 541614, 561320, 541519, 611430

DUNS NUMBER: 079310444 CAGE CODE: 743B9

PAST PERFORMANCE

- Submarine Fiber Optics Mapping & Cabling
- Cyber Security & Visitor Management Solutions
 Facility Management & Security Modernization
- Facility Management & Security Modernization
 Dynamic Dashboards for Data Mining & Analytics
- Software & Website Development/Maintenance
- IT, Communications, & Internet Connectivity
 Advanced Training & Curriculum Development
- Advanced Training & Curriculum Development
 Modern Video Teleconferencing (VTC) Installations

FEATURED CLIENTS

- Space and Naval Warfare Systems Command (SPAWAR)
- US Defense Information Systems Agency (DISA)
 The Christian Methodist Enjacobal Church
- The Christian Methodist Episcopal Church
 Naval Computer and Telecommunication Station (NCTS)



MBE Subcontractor Rights & Responsibilities

- 5. Know When to be Patient vs When to Escalate Issues
 - Know who agency MBE liaisons are
 - Designated staff person at every agency
 - The liaisons' primary role is to assist MBE subcontractors and monitor their participation on contracts with MBE goals
 - Reach out when you experience issues with prompt payment or your scheduled utilization on a contract
 - A link to the MBE liaison listing is on the home page of GOSBA's website:

https://gomdsmallbiz.maryland.gov/Pages/default.aspx

Procurement Categories Category I & II

Small Procurement – Category I

(\$1 to \$5,000 range)

Oral, written, or published solicitations used to obtain quotes

Awarded solely at the discretion and authority of an authorized purchaser

Purchasers directly solicit quotes from certified small & minority businesses

Small Procurement – Category II

(\$5,001 to \$15,000 range)

Oral, written, or published solicitations used to obtain quotes from at least 2 vendors

Awarded solely at the discretion and authority of an authorized purchaser

Purchasers directly solicit quotes from certified small & minority businesses

Procurement Categories Category III & Formal Procurements

Small Procurement – Category III

(\$15,001 to \$50,000 range)

Written solicitations required

Solicitation must be published on eMMA

Must obtain quotes from at least 2 vendors

Awarded to the lowest/best responsive & responsible bidder/offeror

Formal Procurement

Exceeding \$50,000

Written solicitations required

Solicitation must be published on eMMA

Must obtain quotes from at least 2 vendors

Awarded to the lowest/best responsive & responsible bidder/offeror

Identifying Opportunities

- **Procurement Forecast**
- eMaryland Marketplace
 Advantage (eMMA)
 - Resource Page of GOSBA Website

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<u>What's Coming Down the Pipeline?</u> Mining Subcontracting Opportunities

Procurement Forecast

- Reports Agencies projected purchases of \$100,000 and above for the upcoming fiscal year.
 - Many agencies list projected purchases of \$15,000 to \$99,000 as well
- Agency procurement contact information is included for each projected purchase so that vendors can connect to the buyer directly for details and updates.
- Vendors can download search results to obtain the contact information of the buyer as well as the name of the incumbent

https://gomdsmallbiz.maryland.gov/Pages/default.aspx



Search by Projected Advertisement Dates

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			Estimated Total			
Agency Name	Incumbent Name	Description	Contract Award (no options)	PO Name	PO Phone	PO Email
Agency Name	incumbent Name	Description	options)	FONAITE	FOFIIIIe	FOLIIIali
Police		McHenry Boiler	\$100,000 to \$500,000	Rene Alonso	410-379-9410	rene.alonso@maryland.gev
Juvenile Services		Art Instruction	\$100,000 to \$500,000	Julia Bouie	410-230-3124	mailto:julia.bouie1@maryland.gov
	KCI					
	TECHNOLOGIES,	SUPPLEMENTAL ENGINEERING	\$1,000,001 to			
Transportation - State Highway	INC.	SUPPORT SERVICES	\$5,000,000			
Environment		Aerial Photography/Helicopter service	\$15,000 to \$99,000			
Environment		Aenai Photography/Telicoptel Service	\$15,000 10 \$99,000			
		Upgrade & Install Audio Visual Equipment				
Human Services		in conference rooms	\$15,000 to \$99,000	Carri Younker	240-420-2134	carri.younker@maryland.gov
		Unarmed security guards (2) Full time / 80				
Human Services	Universal Security	hrs per wk.	\$100,000 to \$500,000	Tonia Wells	410-767-4720	Tonia.Wells@maryland.gov
	N	Swallow Falls State Park- Upgrade of	\$500,001 to		440 700 0000	
Environmental Services Public Safety and Correctional	None	Potable Water Distribution System	\$1,000,000 \$500.001 to	Salem Alsai	410-729-8200	salsa@menv.com
Services		REPLACE ROOF AT ED 1	\$1,000,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
Services			\$1,000,000	Colleen Haynes	410701-4995	concentinayines@maryland.gov
		CEMETERY WALL STABILIZATION &				
Veteran's Affairs		FENCE RECONDITIONING	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
		REPLACE 52 YEAR OLD				
Deaf, School for the		TRANSFORMER.	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
		REPAIR & OVERLAY ROADS &				
Military		PARKING LOTS	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
General Services		REPLACE FIRE ALARM SYSTEM.	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
General Services		REFERCE FIRE ALARIVI STSTEIVI.	\$15,000 10 \$99,000	Colleen Haynes	410 /01-4995	coneen.naynes@maryiand.gov
		REPLACE CURRENT CAMERAS & DVR:				
General Services		UPGRADE TO DIGITAL.	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
		REPLACE OLD TILE & REFURBISH				
Human Services		SHOWERS-2ND N. STAFF	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
		Provision of Interagency Family	\$1,000,001 to			
Human Services	Way Station	Preservation Services	\$5,000,000	Barbara Tollley	301-600-4541	Barbara.Tolley@maryland.gov
	Carder's Lawn &	Landscaping Services at the Cumberland	\$5,000,000	Darbara roney	301-000-4341	Darbara. roncy@maryland.gov
Transportation - Motor Vehicle	Landscaping, Inc.	Branch Office	\$15,000 to \$99,000	Kelli Gower	410-768-7396	kgower@mdot.maryland.gov
		PE Building Entrance Repairs and building				
Frostburg State University		envelope repairs	\$100,000 to \$500,000	Robert Boyce	301-687-4125	rjboyce@frostburg.edu
Frostburg State University		Hitchins Air Handler Controls	\$15,000 to \$99,000	Robert Boyce	301-687-4125	rjboyce@frostburg.edu
			#45 000 to #00 000		440 707 4005	
Health	Sport/lo 9 Class	REPLACE STAIRWAY & EXIT DOORS.	\$15,000 to \$99,000	Colleen Haynes	410 767-4995	colleen.haynes@maryland.gov
Labor	Sparkle & Clean Janitorial	Janitorial Service	\$15,000 to \$99,000	Sean Watson	410-767-2595	sean.watson@maryland.gov
Labor	Janitonai	oantonal Service	\$15,000 to \$55,000	Sean watson	410-101-2595	sean.watson@maryianu.gov

What's Coming Down the Pipeline? Mining Subcontracting Opportunities

eMaryland Marketplace Advantage (eMMA)

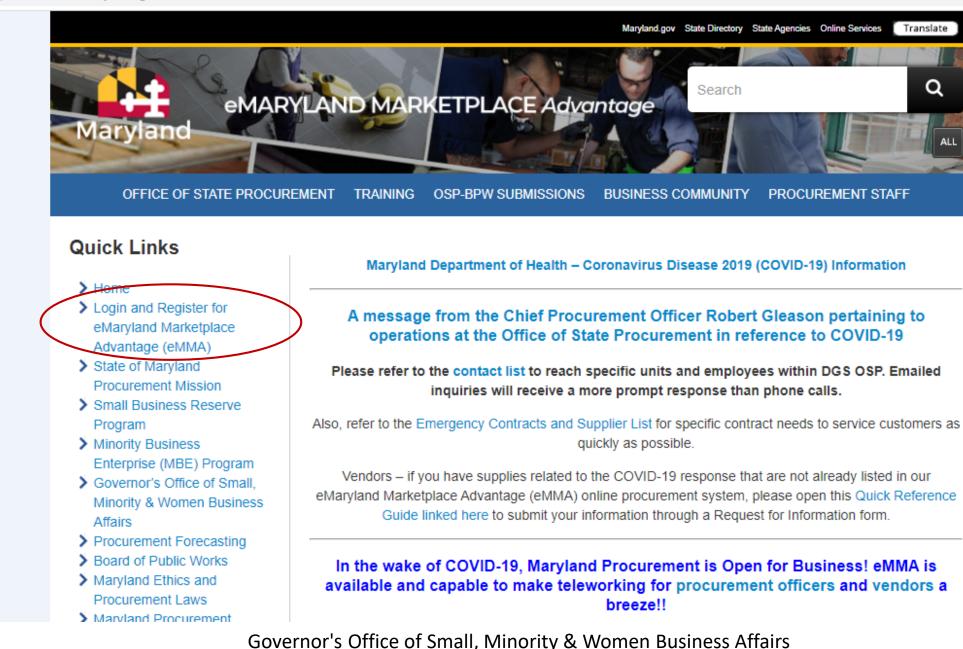
Maryland conducts most of its procurements through eMMA, the online procurement system that is a business tool to provide vendors with easy access to State procurement information. Vendors are able to:

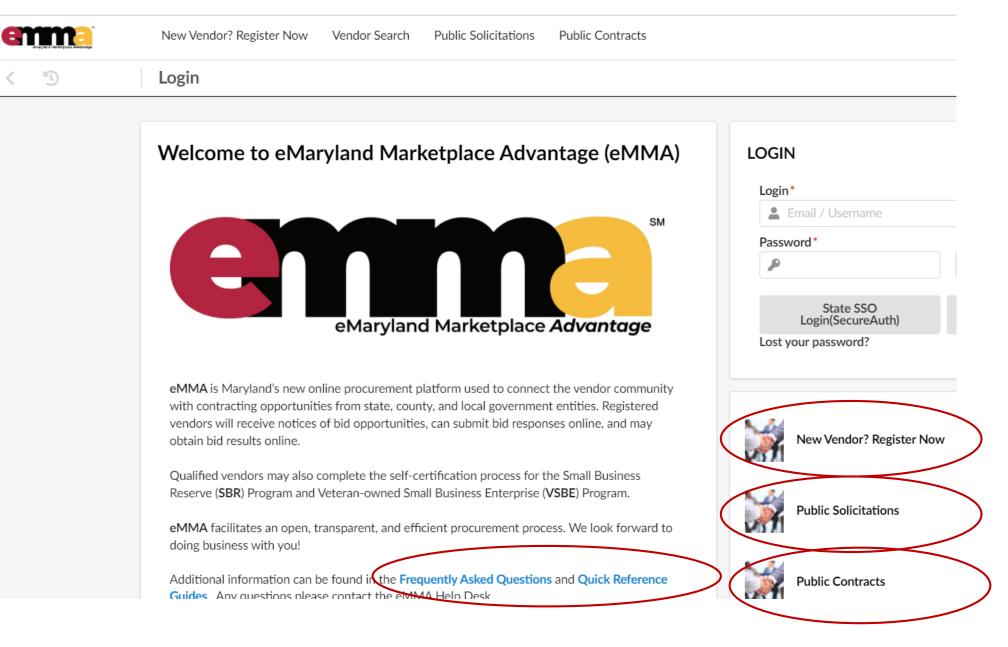
- Receive notice of bid opportunities
- Search for contracting opportunities
- Submit bids electronically
- Obtain bid results online

eMMA Registration



- Free to register as a vendor
- eMMA is the online platform for the Small Business &
 Veteran-Owned Small Business Enterprise self-certification
- eMMA can be used to find prime contractors on prior contracts and view current solicitations
- The link to eMMA is located at <u>https://procurement.maryland.gov/</u>





Small Business Certification

Vendor Reference Guides #1 and #7 are particularly helpful with registration and certification in eMMA

Vendor QRGs

Follow this link to training for Vendors on registering and for submitting electronic bids.

> 1 - eMMA QRG Registering as a Vendor

> 7 - eMMA SBR Certification and Recertification

For questions about your eMMA profile, contact the eMMA Help Desk at: eMMA.helpdesk@maryland.gov

For Small Business Reserve (SBR) questions, contact the SBR helpdesk at: 410-697-9600

> Lisa Mitchell Sennaar lisa.sennaar@maryland.gov

Tanita Johnson tanita.johnson1@maryland.gov

Small Business Certification

- Only a vendor that is a certified small business can be awarded a Small Business Reserve (SBR) Designated Contract
- Businesses do not have to be certified small businesses when they bid on a contract but must be certified before award
- Eligibility Standards are located on GOSBA's website:

https://gomdsmallbiz.maryland.gov/Pages/sbr-Program.aspx



SPECIAL NOTICE

- The Governor recently announced the mandatory designation of solicitations between \$50,000 and \$500,000 as Small Business Reserve (SBR) Designated contracts
- In order to maximize your opportunities as a state contractor, we are advising all eligible firms to complete the small business certification in eMMA for inclusion in the SBR Program
 - Certification can be obtained quickly, possibly same day
 - You will be able to bid as a prime contractor on SBR designated procurements

What's Coming Down the Pipeline? Mining Subcontracting Opportunities

GOSBA Website – Resources Page

 Identify other possible procurement pipelines using our resource page:

https://gomdsmallbiz.maryla nd.gov/Pages/Business-Resources.aspx gomdsmallbiz.maryland.gov/Pages/Business-Resources.aspx

GOVERNOR'S OFFICE OF Enter search term Small, Minority & Women Business Affairs Marvland PROCUREMENT FORECAST VSBE PROGRAM RESOURCES HOME MBE PROGRAM SBR PROGRAM **Quick Links Business Resources Our Top Picks** > About Us Read the latest edition of our NEW! - 2020 Expanding > FAQs Opportunities Magazine Small Business Bulletin Legislation and Policy Brief Economic Facts > Outreach Pathway to State Procurement February 2021 > News Maryland Public Information Act > Reports Federal Contracting Resources > Contact Us SBA Learning Center Small businesses, including those owned and Public Purchasing Fact Sheet operated by minorities and women, have many Goods and Services Purchased by resources available to assist and guide them with the State of Maryland nearly every area of business from getting started, to specialized lending offers, to technical assistance with 3372 Marketing Plan THE CUSTOMER SERVICE PROMISE government procurements. MBE Participation Schedule The State of Maryland pledges to provid Examples Explore the links below to help your business grow. ituerra, businesses, customera, and stakeholde with services in the following manner andly and Courteous: We will be helpful and supports University/College Procurement ind have a positive attitude and passion for what we do O Pipeline over We will be proactive, take initiative Connections ourste and Consistent: We will always aim for 100% Financial/Lending Program accuracy and be consident in how we intertreet and

Subcontractor Best Practices

- Once you identify agencies that purchase what you sell, you will want to:
 - Maintain relationships with prime contractors
 - Stay in contact with MBE liaisons
 - Regularly visit agency specific websites, if solicitations are usually listed there

Subcontractor Best Practices

- Always attend Pre-bid Conferences
 - Procurement Staff can answer questions about solicitations with MBE goals
 - Procurement staff or liaisons review required MBE forms to be filled out/signed by both prime contractors and MBE subcontractors
 - You will be able to meet procurement staff and prime contractors

Subcontractor Best Practices

- Attend outreach events sponsored by the agencies that purchase what you sell
- Do not hesitate to reach out to the MBE liaison if you have questions or issues during the bidding process



For issues involving fraud within the MBE Program, please contact:

Governor's Office of Small, Minority & Women Business Affairs

410-697-9611

The **MBE Fraud Hotline** exists for the purpose of reporting potential violations against a certified MBE. A call to the hotline will trigger an investigation. The more details you provide, the better chance we have of determining whether fraud has been committed. Callers may remain anonymous.

Business Best Practices

- Preparation for State Procurement
 - ✓ Make sure you are in good standing/active with the Maryland Department of Assessments and Taxation (DAT or SDAT)
 - Check your status on the DAT website using the Business Entity Search link: <u>https://dat.maryland.gov/businesses/Pages/default1.aspx3</u>
 - Make sure your business financial data & tax filings are in order and up to date
 - ✓ Regularly check your information in business directories

Visit the GOSBA Website

<u> https://gomdsmallbiz.maryland.gov/Pages/default.aspx</u>

- ✓ Register for Technical Trainings
- ✓ Browse and register for events both in and outside of state agencies
- ✓ Connect to other Maryland resources

- ✓ Review the Procurement Forecast
- ✓ Look at the MBE Liaison listing
- ✓ Find Contact information for GOSBA staff

Training

 Attend technical training offerings by the Governor's Office of Small, Minority & Women Business Affairs

gomdsmallbiz.maryland.gov/Pages/Technical-Training-Classroom.aspx



2021 Technical Training Classroom Webinars



Join us each month for free webinars curated to help small, minority, women, and veteran business owners improve core competencies and gain an insightful understanding of the State's procurement processes. All sessions are free and require advance registration. Check back each month as we announce the topics and open registration.

Stay Connected



Stay informed about events sponsored by our office and events happening all over the state

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For Questions about this presentation, you may contact me directly:

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