WELCOME

to the
Small Business Reserve (SBR)
Liaison Training
9:00 am – 12:00 pm
Logistics and Housekeeping

Please MUTE your microphone and TURN OFF video camera during the webinar!! Confirm you are MUTED, and the camera is TURNED OFF by hovering your mouse at the bottom of your screen in Google Meet to see the icons - RED means you are MUTED, and your camera is off. (The circle with the phone icon is the "hang up" button; if you click that one, you'll have to log back in!)

Please refrain from pressing any of the options on this bar in error such as record, captions or Present Now as this will disturb the webinar.

During breaktime, please do not hang-up, this would cause a disruption when we resume.
Logistics and Housekeeping

Please use the CHAT bar to ask questions or make comments during the training.

If you need to speak, unmute your microphone and introduce yourself by name and agency prior to speaking.
Logistics

If you are joining us by phone:

You must press *6 to mute and unmute your phone
Small Business Reserve (SBR) Program Liaison Training

Presented by the Governor’s Office of Small, Minority & Women Business Affairs

June 2, 2022

Lisa Mitchell Sennaar, SBR Compliance Manager
AGENDA

1. Welcome
2. Greetings by Special Secretary Jimmy Rhee
3. Introduction of our Team
4. Legislative Updates from Session 2022
5. The Procurement Review Group (PRG) Process Overview
6. Small Business Reserve (SBR) Program Overview
7. SBR Liaison Officer: Responsibilities as Described in Statute
8. SBR Certification/Verification Process
9. SBR Designation Worksheet
10. What’s In the SBR Reporting Toolkit?
11. Consolidated Reports (FY2023 Procurement Forecast and MBE/SBR Strategic Plan)
12. FY2022 SBR Annual Report due on or before Sept 30
13. Announcements of Upcoming Events
14. Survey
Special Secretary Jimmy Rhee
Jimmy Rhee - Special Secretary

Pamela Gregory – Chief of Staff

Alison Tavik – Director of Communications & Outreach

Eduardo Hayden – Small Business Outreach Manager

Chantal Kai-Lewis – Director of Policy and Legislative Affairs

Lisa Mitchell Sennaar – SBR Compliance Manager

Tanita Johnson – SBR Compliance Manager

Nichelle Johnson – MBE Compliance Manager

Karen Reyes – MBE Compliance Manager

Gerald Stinnett – MBE Compliance Manager – VLT Operations

Danielle N. Davis – VSBE Compliance Manager
Meet
The Governor’s Office
of Small, Minority &
Women Business Affairs
(GOSBA)

Contact Us
https://gomdsmallbiz.maryland.gov/Pages/Contact-Us.aspx
2022 Legislative Updates

Chantal Kai-Lewis
Director of Policy and Legislative Affairs
2022 MBE and/or Small Business Impact

- **SB192 – Procurement – Minority Business Enterprise Program – Reauthorization Extension**
  - Altering the termination date for the MBE Program to July 1, 2024 to allow for the completion of the Statewide Disparity Study

- **HB389/SB487 - Procurement - Minority Business Enterprises – Revisions**
  - Establishes an MBE Ombudsman position
  - Requires each agency to report annually to GOSBA on contract
  - Requires GOSBA in consultation with DGS and OAG to adopt regulations and create criteria to determine if a prime contractor has persistently failed to meet contract goals
  - Codifies the Small Business Reserve Executive Order 01.01.2021.01
  - Expands the prompt pay requirement to include all contractors, not just construction contractors.
• Updates to COMAR 21.11.14 went into effect on May 16, 2022

• Aligns the VSBE Program with our other established socio-economic programs

• Notable changes:
  - Defines a qualifying VSBE as a for-profit business
  - Outlines certification and verification process
  - Establishes a VSBE Liaison in each agency
  - Creates a waiver provision for VSBE
The Procurement Review Group (PRG)
What is the PRG?

- Statutorily mandated group tasked with reviewing:
  (a) Contract solicitations;
  (b) proposed sole-source contracts; and
  (c) proposed contract renewal options

- All contracts ranging from $50,000 to $500k considered for automatic SBR Program Designation with limited exemptions

- Contracts expected to exceed $100,000 in value, evaluate for Minority Business Enterprise and Veteran Business Enterprise participation
All solicitations, including those over $500,000, shall continue to be evaluated for SBR Program Designation.
Exemptions to Mandatory Designation

● Purchases or work orders made from Statewide IDQ [including architectural-engineering (A-E)] or term contracts with one contractor

● Purchases or work orders made from Statewide IDQ [including architectural-engineering (A-E)] or term contracts with multiple contractors that receive work orders by right of first refusal or round robin, where there is no secondary competition

● Sole source contracts for proprietary goods or services

● Procurement contracts with Preferred Providers

● Procurement involves federal dollars, where inclusion in the SBR Program conflicts with federal law or grant provisions

● Procurement contracts from noncompetitive negotiation for certain human, social, or educational services
• If PRG evaluation shows adequate competition does not exist, the agency may request a waiver of the SBR designation requirement

• Address as many reasons as possible for request; provide supporting documentation.

• If indicating “Other” as the reason for the SBR Program Designation Waiver Request, approval from GOSBA is required
Resources

• PRG Guidance and Worksheets
• Best Practice Guidelines
• FAQs

Available at:
https://procurement.maryland.gov/procurement-review-group-prg/
SBR Program Overview
COMAR 21.11.01.06

- Created in 2004

- Provides small businesses with the opportunity to participate as prime contractors on state contracts
SBR Program Overview
COMAR 21.11.01.06

The SBR Program directs participating agencies/departments to the extent practicable to spend at least 15% of its fiscal year procurement expenditures with certified small businesses.
SBR Program Overview

COMAR 21.11.01.06

Only those payments resulting from a procurement designated as a small business reserve procurement may be applied towards the procurement unit’s overall small business reserve 15% mandated payment achievement.
SBR Program Overview

Once a solicitation has been designated as “SBR,” an award can only be made to a small business certified in the SBR Program.
SBR Program

Certification is an online process through the vendor registration process on the state's eProcurement platform

eMaryland Marketplace Advantage (eMMA)
The head of each procurement unit shall designate an employee to be the SBR liaison officer in the administration of that unit’s small business reserve program.

The SBR liaison officer shall be a high-level employee reporting directly to the agency head or head of the procurement unit.
SBR Liaison Officer Responsibilities

COMAR 21.11.01.06

• Coordinating the procurement unit’s outreach efforts to the small business community

• Reviewing the unit’s contracting procedures to ensure compliance with small business reserve requirements

• The Liaison should be a part of the Procurement Review Group (PRG)
SBR Liaison Officer
Responsibilities

**COMAR 21.11.01.06**

- Submitting required small business reserve program reports or information
- Assisting in the resolution of small business reserve contracting issues
## SBR Liaison Directory

For information regarding the Small Business Reserve (SBR) Program’s certification, please email Lisa.Sernaar@maryland.gov or call 410-697-9600.

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<th>Reporting Agency</th>
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<tr>
<td>Aging</td>
<td>Valerie Tisdale</td>
<td>301 W. Preston Street, Suite #1007</td>
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<td></td>
<td><a href="mailto:valarieb.tisdale@maryland.gov">valarieb.tisdale@maryland.gov</a></td>
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<tr>
<td>Assessments &amp; Taxation</td>
<td>Tara L. Gray</td>
<td>300 West Preston St., Room 605</td>
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<td>Janice Clark</td>
<td>200 St. Paul Place</td>
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<td>Baltimore City Community College</td>
<td>Coreletha Braxton</td>
<td>2901 Liberty Heights Avenue</td>
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<td>Whitney LeRoux</td>
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<td>Gabriel Gnall</td>
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[https://gomdsmallbiz.maryland.gov/Pages/SBR-Liaison-Directory.aspx](https://gomdsmallbiz.maryland.gov/Pages/SBR-Liaison-Directory.aspx)
Tanita Johnson
SBR Program Compliance Manager
Guiding Vendors to the SBR Application/Certification Process

&

Verifying SBR Participants
Let’s Increase the SBR Vendors in eMMA!

-This will be helpful to you, your department and our office.

-By increasing the SBR participants, more companies could become available to choose from within the specific areas/fields that relate to your solicitations/projects.

-In doing so, you may be able to INCREASE, SURPASS and/or MEET your SBR goal— which is a win, win, win situation (for the vendor, your department and our office)!
SBR Program Application Process
Registration within eMaryland Marketplace Advantage (eEMMA) portal

Welcome to eMaryland Marketplace Advantage (eEMMA)

https://emma.maryland.gov/
SBR Certification/Recertification

-The “Quick Reference Guides” link will direct the vendor to the SBR Certification/Recertification Vendor QRG, which provides guidance (step-by-step instructions) for vendors to access the application within eMMA.
Note that the vendor will find directions for the initial SBR certification process and recertification steps, which is located further within the QRG.
These are the questions that are listed on the SBR Application (and is provided as a step within the QRG).
Welcome to eMaryland Marketplace Advantage (eMMA)

eMMA is Maryland’s new online procurement platform used to connect the vendor community with contracting opportunities from state, county, and local government entities. Registered vendors will receive notices of bid opportunities, can submit bid responses online, and may obtain bid results online.

Qualified vendors may also complete the self-certification process for the Small Business Reserve (SBR) Program and Veteran-owned Small Business Enterprise (V3BE) Program.

eMMA facilitates an open, transparent, and efficient procurement process. We look forward to doing business with you!

Additional information can be found in the Frequently Asked Questions and Quick Reference Guides. Any questions please contact the eMMA Help Desk at eMMA.helpdesk@maryland.gov.

https://emma.maryland.gov/
We’d love to connect with you, but first tell us all about your company!

Company Information

Legal Name

Tax ID Type

Company Name (DBA) (DBA or Trade Name)

Tax ID

Do You Have a DUNS Number? (Yes/No/I don’t know)

DUNS

Ownership Type

See Tooltip for Definitions

Website

Business Description

Main Address

Address

Address Line 2

Enter Apartment, Suite, or Unit Number

City

State/Territory/Province

Postal Code

Country

Corporate Contact Information

Corporate Email

Corporate Phone

Corporate Fax

General Company Email

General Company Phone

General Company Fax
SBR Program Application Process
Registration Application (cont’d)

Procurement Programs

State Programs
For information regarding the programs listed below, click here.
Is your company currently enrolled in any of the following programs?
Small Business Reserve (SBR)*
Would you like to apply to the SBR Program? ②*
No ☐ - Yes ☐ -
Veteran-Owned Small Business Enterprise (VOSB)*
Minority Business Enterprise (MBE)*

Federal Programs
For information regarding certification for the programs listed below, click here.
Is your company enrolled in the following programs?
Disadvantaged Business Enterprise (DBE)*
Small Business Enterprise (SBE)*
Airport Concessionaire Disadvantaged Business Enterprise (ACDBE)*

Contact Information
First Name* Last Name*
Position*
Email* Confirm Email*
Your Corporate Email Address*
Password* Confirm Password*
### Vendor Declarations

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<tr>
<td><strong>Product &amp; Service Categories</strong></td>
<td><strong>State &amp; Counties</strong></td>
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</tbody>
</table>

* * indicates mandatory fields.
Note: Vendors can visit the following websites to determine “Product & Service Categories” (i.e. Commodity Codes) that relate to their business:

https://www.unspsc.org/search-code

https://www.ungm.org/Public/UNSPSC
United Nations Standard Products and Services Code® (UNSPSC®)

-Classification of products and services

https://www.unspsc.org/search-code
Product coding is used to classify goods and services. UN Procurement Officers select one or more UNSPSC code to indicate the product or service their agency needs to procure or search for potential suppliers registered and accepted by one or more UN agency from the UNGM database. It is, therefore, vitally important that you select the most accurate UNSPSC codes to describe your goods/services.

https://www.ungm.org/Public/UNSPSC
- Be aware that vendors can add one/a few “Product & Service Categories” when registering their company and later access their eMMA account to provide additional categories. You can refer them the following QRG:

**Vendor QRGs**

Follow this link to training for Vendors on registering and for submitting electronic bids.

2d - eMMA QRG
Adding Product and Service Categories

emma.maryland.gov
Use the Vendor Search option in eMMA to identify potential SBR vendors. This method will yield both SBR certified and non-certified vendors.

1) Visit the https://procurement.maryland.gov/ website.

2) Click on tab “For Vendors & Businesses”.

3) Select the “Quick Reference Guides (QRGs)” link.

4) Select the Buyer QRG- “Public Search for Vendors” for a guide to locate potential SBR vendors.
1) Visit the [https://procurement.maryland.gov/](https://procurement.maryland.gov/) website.
2) Click on tab “For Vendors & Businesses”.

---

[Image of the website page](#)
3) Select the “Quick Reference Guides (QRGs)” link.

**eMMA Support Resources**

For help registering and using the eMaryland Marketplace Advantage (eMMA) several resources are available to vendors.

1. **Quick Reference Guides (QRGs)** for using the eMMA system successfully.
2. Dedicated eMMA helpdesk for eMMA specific live support. Email them directly at emma.helpdesk@maryland.gov for the quickest help!
3. **eMMA Training for Vendors** for registering your business and submitting successful bids!
4. Upcoming Vendor webinars for live information on how eMMA! (Calendar and link to register posted soon!)
4) Select the Buyer QRG- “Public Search for Vendors”.
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https://emma.maryland.gov/

Vendor Search
Remember, this is a public search tool to help identify potential SBR vendors. The search will yield both certified and non-certified vendors.
- You can find additional information pertaining to SBR vendors by logging into the internal “Browse Vendor” search.

- Sign into eMMA to perform this verification.
Verification of Certified SBR Vendors

To determine the SBR certification status, click into the “Documents” section of the vendor’s account. If the “Documents” section has an SBR Application with an approved “Status,” a valid “Expiration Date” (i.e. date has not exceeded/certification not expired with a one-year certification) and green dot (Valid) listed, the vendor is certified within the SBR Program.
Upon verifying that the SBR Application information is listed correctly within the “Documents” section, you can locate the “SBR Certification #” and approval status in the “Company Information” section.
Verification of Certified SBR Vendors

Please note the following when you are attempting to verify the certification status of an SBR vendor in eMMA:

- You may find multiple SBR Applications listed in the “Documents” section.

- Be certain to carefully review the information to make certain that the vendor meets the requirements (i.e. SBR Application has an approved “Status”, a valid “Expiration Date” (i.e. date has not exceeded/certification not expired with a one-year certification) and green dot (Valid) listed).

- You are able to download an excel spreadsheet for these vendors. However, you will need to check the vendor accounts to verify their SBR certification.

- If you are unable to determine the SBR certification status, please contact our office for assistance.
## Internal Vendor Search - Excel Spreadsheet

### Browse Vendors

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</table>
Contact Information

Tanita Johnson
tanita.johnson1@maryland.gov
410-697-9600- Main Office
410-697-9619- Direct Office

Lisa Mitchell Sennaar
lisa.sennaar@maryland.gov
410-697-9613- Direct Office
Questions?
SHORT BREAK

Please stay tuned, we will return shortly from our break.
Get in a quick stretch, get some coffee or cola, or rest your eyes.
Please Do Not hang up. If you hang up, we will have to readmit you. Just keep your microphone muted

Governor’s Office of Small, Minority & Women Business Affairs
SBR Program and Executive Order 01.01.2021.01

- The documents include:
  - [SBR Executive Order FAQs](#)
  - [BEST PRACTICES: Small Business Reserve (SBR) Executive Order 01.01.2021.01 Implementation Guidelines](#)
  - [PROCUREMENT REVIEW GROUP: Guidance and Worksheets](#)
Procurement Review Group (PRG)

Home » Procurement Review Group (PRG)

- PROCUREMENT REVIEW GROUP: Guidance and Worksheets
- BEST PRACTICES: Small Business Reserve (SBR) Executive Order 01.01.2021.01 Implementation Guidelines
- SBR Executive Order FAQs
- 2020 MBE Program Subgoal Worksheet
- OSP Policies and Procedures for PRGs
- OSP PRG eMail Submissions Process
- 2022 OSP PRG Schedule – Submission time is by 2 PM
- NEW! Best Practices & Guidelines for MBE Goalsetting & Outreach Considerations for Emergency Contracts

https://procurement.maryland.gov/procurement-review-group-prg/
Designating a procurement for the SBR Program

Prior to designating a procurement for the SBR Program, the agency must conduct thorough market research (using multiple sources* in addition to eMMA) to assure sufficient small businesses are available
Conduct Thorough Market Research

• Utilize Google to see what small businesses in the market area provide the goods or services the agency is seeking.

• If the vendor is not registered in eMMA, reach out to them and let them know about the opportunities available to them.
Conduct Thorough Market Research

Utilize other databases and resources to consider to find small businesses
Conduct Thorough Market Research


Veteran-Owned Small Business Enterprises list in eMaryland Marketplace Advantage (eMMA)

[https://procurement.maryland.gov/emma-qrgs/](https://procurement.maryland.gov/emma-qrgs/)
Other Databases and Resources to Consider to Find Small Businesses

SBA Dynamic Small Business Search portal
https://web.sba.gov/pro-net/search/dsp_dsbs.cfm

Public Spend Forum/GovShop
https://www.publicspendforum.net/

The Vets First Verification Program directory
https://www.va.gov/osdbu/verification/
SBR Helpdesk

Contact us:

• If you have questions or concerns about a vendor’s certification
• A vendor needs assistance with certification in the SBR Program
• You want a vendor audited prior to an award
SBR Helpdesk

Contact: 410-607-9600 and ask for an SBR Compliance Manager
Or you may email

Tanita Johnson - tanita.johnson1@maryland.gov or

Lisa Mitchell Sennaar - lisa.sennaar@maryland.gov
Utilize our Website

https://gomdsmallbiz.maryland.gov/Pages/default.aspx
What’s in the SBR Program Reporting Toolkit?

Small Business Reserve (SBR) Program Reporting Toolkit

This toolkit contains valuable information to assist State agencies/departments with the management and compliance of the Small Business Reserve (SBR) Program. (This page is for intended for internal state users only. Vendors do not submit these reports.)

Due Now

FY2023 SBR Strategic Plan

The MDA FY2023 SBR MBE Consolidated Strategic Plan is due on or before June 30, 2022. Agencies that are not SBR participating agencies should still complete the consolidated plan and indicate that they are not an SBR participating agency.

Please remember to answer questions thoroughly and in as much detail as possible. Be Creative!

FY2023 SBR & MBE Consolidated Strategic Plan

Forward completed reports to compliance.goals@maryland.gov

Subject line:

“Agency Name - FY2023 SBR and MBE Consolidated Strategic Plan.”

Due Now

FY2023 Procurement Forecast

The FY2023 Procurement Forecast Deadline is June 30, 2022. This data, which includes all projected purchases of $10,000 and above for the fiscal year, connects with the Hogan Administration’s theme that “Maryland is Open for Business.” Keep this in mind the forecast is provided to the public and should be an important resource for the small, minority, women, and veteran business community. Please give the proper attention to the mandatory report by following the instructions and being thorough with your responses.

Instructions FY2023 Forecasting/Recurring Contracts

Template FY2023 Forecasting/Recurring Contacts

Forward completed reports to

compliance.goals@maryland.gov
In the SBR Toolkit:

1. Updated Report Templates
2. Bulletins
In the SBR Toolkit:

3. Quarterly Compliance Call Library

FY2022 Small Business Reserve (SBR) Annual Report

The SBR Annual Report must be completed and submitted by September 30, 2022. This Annual Report covers the period from July 1, 2021 to June 30, 2022. Please take time to read the SBR Annual Report instructions and utilize the SBR Annual Report Template.

SBR Annual Report Instructions - coming soon
SBR Annual Report Template - [New “Notes” Section on the Summary Page] - coming soon
IAD List
AGENCY Example Report

REMINDERS:

1. Your report and supporting documentation must be signed by the unit head and the chief financial officer and submitted to the sbrreports.gosbar@maryland.gov email box.
Procurement Forecast

Each procurement unit shall, based upon the approved budget and other applicable factors, annually prepare a fiscal year procurement expenditure forecast within 60 days after enactment of the annual budget bill by the General Assembly.
Procurement Forecast

This data, which includes all projected purchases of $100,000 and above for the fiscal year, connects with the Hogan Administration's theme that “Maryland is Open for Business.” Keep in mind the forecast is provided to the public and serves as an important tool for the small, minority, women, and veteran business community.

SBR Reporting Toolkit
Procurement Forecast

An agency only needs to turn in one Procurement Forecast that includes all projected purchases inclusive of SBR Designated procurements, and contracts that may contain MBE and VSBE goals

SBR Reporting Toolkit
Procurement Forecast Portal

https://gomdsmallbiz.maryland.gov/Pages/Forecasting.aspx
The NEW SBR/MBE Consolidated Strategic Plan

To streamline the reporting process, the SBR and MBE Strategic Plans have been consolidated into one report. What this means is that now each agency will only turn in one strategic plan document. This is like the Procurement Forecast process.

https://gomdsmallbiz.maryland.gov/Pages/Reporting-Tool-SBR.aspx
The **NEW**

FY2023 SBR/MBE Consolidated Strategic Plan

The focus and objective of the SBR Program is to have units designate the maximum number of SBR “Only” prime contracting opportunities.
The SBR Strategic Plan

The SBR Strategic Plan should help to map out how your agency will get to at least 15% of its eligible spend designated as SBR “Only”
The **NEW**

SBR/MBE Consolidated Strategic Plan

Your agency’s FY2023 SBR/MBE Consolidated Strategic Plan is due on or before June 30th.
SBR Quarterly Reporting

NO 4th Quarter Report is due – prepare for the FY22 Annual Report

The Quarterly Report is due no later than 30 days following the quarter being reported and should contain data from the start of the fiscal year

SBR Reporting Toolkit

https://gomdsmallbiz.maryland.gov/Pages/Reporting-Tool-SBR.aspx
SBR Annual Reporting

The Annual Report is due within 90 days after the end of each fiscal year, in a format determined by the Governor’s Office of Small, Minority & Women Business Affairs.

Signatures are required on the Annual Report.

SBR Reporting Toolkit
# Reporting Deadlines

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<tr>
<th>Due Date</th>
<th>Report Description</th>
<th>Submission Address</th>
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<tr>
<td>As Issued</td>
<td>MBE Waiver Determinations</td>
<td><a href="mailto:compliance.gosba@maryland.gov">compliance.gosba@maryland.gov</a></td>
<td>COMAR 21.11.03.11</td>
<td>As Issued</td>
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<tr>
<td>10/31</td>
<td>SBR 1st Quarter Report; (July 1 - Sept 30 data)</td>
<td><a href="mailto:sbreports.gosba@maryland.gov">sbreports.gosba@maryland.gov</a></td>
<td>COMAR 21.11.03.11, Advisory 2005-03</td>
<td>Quarterly</td>
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<td>MBE 1st Quarter Report of cumulative data (Jul 1 - Sept 30 data) (monthly submissions of cumulative data are optional)</td>
<td><a href="mailto:mberports.gooba@maryland.gov">mberports.gooba@maryland.gov</a></td>
<td>COMAR 21.11.03.11</td>
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<td><a href="mailto:sbreports.gosba@maryland.gov">sbreports.gosba@maryland.gov</a></td>
<td>COMAR 21.11.03.11, Advisory 2005-03</td>
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<td>09/30</td>
<td>No MBE 4th Quarter Report is due; instead turn in the Annual Report no later than 9/30</td>
<td><a href="mailto:mberports.gooba@maryland.gov">mberports.gooba@maryland.gov</a></td>
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<td>COMAR 21.11.13.09</td>
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GOSBA MAILBOXES For SBR Submissions

sbrwaiver.gosba@maryland.gov
Submit all SBR exemptions and waivers covered under SBR Executive Order 01.01.2021.01

sbrreports.gosba@maryland.gov
Submit all SBR Program reports here (SBR Quarterly and Annual Reports)

compliance.gosba@maryland.gov
Submit all other required Reports here (Procurement Forecasts, SBR/MBE Consolidated Strategic Plans, Bi-Monthly Compliance Call questions)
Upcoming Training/Events

June 16 – **Quarterly Compliance Call** (10 am – 12 noon)  
contact [lisa.sennaar@maryland.gov](mailto:lisa.sennaar@maryland.gov) to be added

June 23 – **MBE Liaison Training (Virtual)** (9 am – 12 noon)  
contact [nichelle.johnson1@maryland.gov](mailto:nichelle.johnson1@maryland.gov)

July 14 – **VSBE Liaison Training (Virtual)** (9 - 11:30 am)  
contact [danielle.davis2@maryland.gov](mailto:danielle.davis2@maryland.gov)

July 21 – **Senior Procurement Advisory Group (SPAG)** (9 am – 12 noon)  
Contact the Department of General Services Office of State Procurement (OSP) to get added to the list
https://gomdsmallbiz.maryland.gov/Pages/default.aspx

If you have any questions about today’s presentation

Contact:

Lisa Mitchell Sennaar

lisa.sennaar@maryland.gov

410-508-8089
THANK YOU

Follow this link to a short survey about today’s SBR Liaison Training.

https://www.surveymonkey.com/r/5NFB69V

Please complete it. We need your feedback.