GOOD MORNING!



Eduardo D. Hayden

Small Business Outreach Manager



- Welcoming Remarks Rocky Gap Casino, Golf & Resort
- Allegany County Chamber
- Maryland Workforce Overview
- Western Maryland Partners
- Keynote Special Secretary Maria Martinez
- Procurement & VSBE/CSB
 Certifications Overview
- Closing Remarks
- Open Networking & Certifications
 Breakout Session



AGENDA



Co-Host & Sponsor

Thank You!

WELCOMING REMARKS





Brian Kurtz

Senior Vice President & General Manager



https://www.cnty.com/rocky-gap





To Do Business with Rocky Gap Casino, Golf & Resorts

Medical Supplies

Security Equipment

Uniforms (polo/t-shirts)

AV equipment

Cabling

Air filters

HVAC service

Roofing contractors

PCs, network equipment & monitors

Power supplies, server racks &

other storage solutions

Chemical suppliers

Office supplies

Forms

Custom furniture

Surveillance equipment (cameras, servers, switches,

cable)

Slot parts and supplies

Paper goods to replace Styrofoam

Vendors for detailed kitchen cleaning and/or

maintenance

Promotional items



https://www.cnty.com/rocky-gap

Connect With Us!

Collaborating Partner:







To learn more about the Chamber, please scan the QR Code.

Juli McCoy

President & CEO



THE VOICE for BUSINESS



THE CHAMBER IN A NUTSHELL

Force multiplier for business

Stamp of approval for consumers

Connected to everything in the community



HOW WE SERVE

Advocate with local & state government
Partner with schools, colleges, nonprofits
Build business connections across industries



WHY IT MATTERS TO YOU

Advocacy → Your Voice Heard

Connections → New Opportunities

Visibility → Trusted & Recognized

Growth → Tools to Scale Your Business



WHY IT MATTERS TO US

Strong Businesses = Strong Communities



Thank

You

Allegany County Chamber of Commerce 24 Frederick Street Cumberland, MD 21502 301-722-2820

www.alleganycountychamber.com info@alleganycountychamber.com





Workforce Development:





Brian Grim

Re-Employment Programs Director Garrett, Allegany & Washington Counties



https://www.labor.maryland.gov/

To learn more about our Workforce programs please scan the QR Code.





Workforce Development @ Ready, Set, GROW!

Suja Joseph

suja.joseph@maryland.gov

Brian Grim

brian.grim1@maryland.gov



MD Labor - Workforce Perspective

- For Jobseekers
 - Build in-demand digital skills: resume/ATS, LinkedIn, virtual interviewing
 - Explore Apprenticeship & ETPL training (earn while you learn)
 - Create/complete your profile in MWE and use virtual recruiter
 - Connect with POAC &
 American Job Centers for coaching and referrals
 - See upcoming job fairs & recruitments (MD Labor page)

- For Employers
 - Create a free MWE employer account; post jobs and search resumes
 - Book a Virtual/On-Site
 Recruitment with your local AJC
 - Build pipelines through Registered
 Apprenticeship (sponsor or partner)
 - Use incentives: WOTC, Maryland Business Works, Federal Bonding, OJT/DORS
 - Partner with POAC for job fairs, workshops, and candidate referrals



American Job Centers (AJC)

- State employment office
- Reemployment Assistance Job Search, Career Guidance
- Veterans offered Priority of Service
- Co-located with partner agencies
- Virtual One Stop Maryland Workforce Exchange
- Explore Options to Upgrade Skills including training and certifications
- Job Fairs and Recruitment Events Visit the Maryland Workforce Exchange



Western Maryland American Job Centers

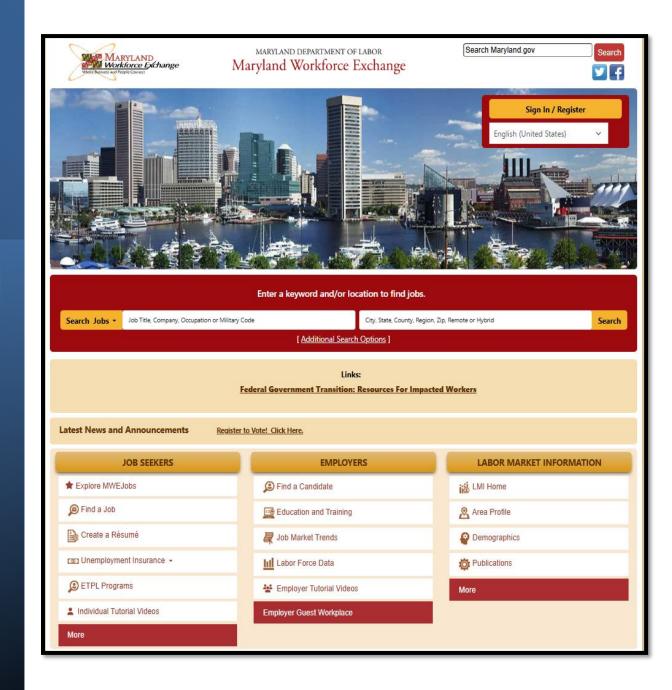
- Allegany and Garrett Counties
 - 138 Baltimore Street, Cumberland
 - 301-777-1221
- Washington County
 - 14 N. Potomac Street, Hagerstown
 - 301-393-8212

Statewide Job Center contacts available at our table!

Western MD Regional Job Fair

November 5 at Country Club Mall

The Maryland Workforce Exchange (MWE)





Maryland Workforce
Exchange
(MWE) for Employers

- Create a free employer account at mwejobs.maryland.gov (EIN required) and register as your organization's representative.
- Post jobs with clear skills, clearance, and location keywords.
- Use Resume Search and Candidate Matching to build shortlists fast.
- Turn on email alerts to get new matches automatically.
- Book a Virtual Recruitment with your local AJC to meet candidates quickly.



MWE for Jobseekers

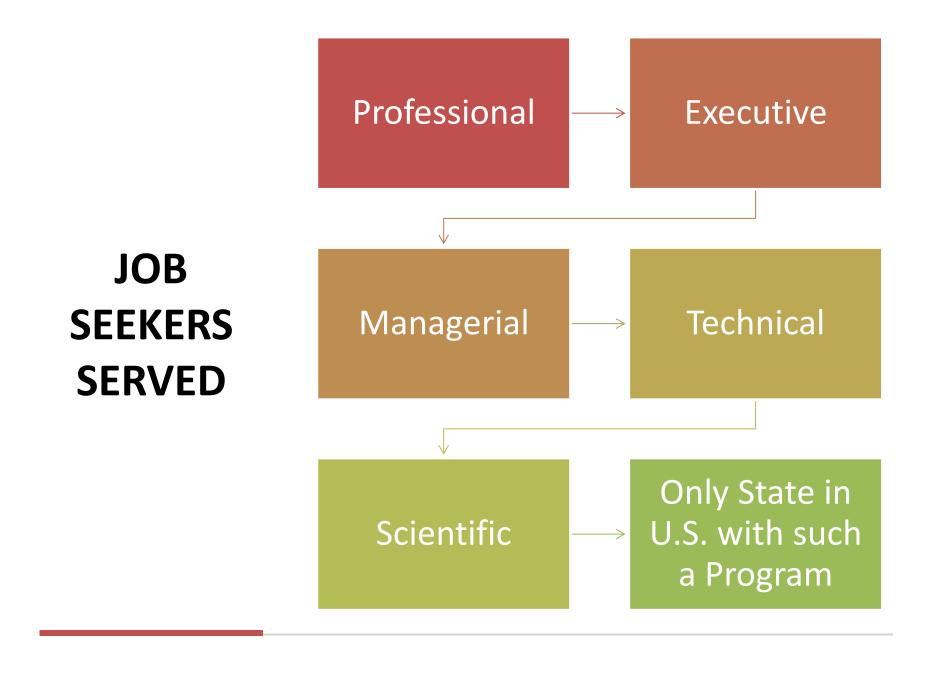
- Create a profile, upload/build your resume, and make it visible to employers
- Set virtual recruiters and job alerts; thousands of employers post statewide
- Access interview practice, training (Big Interview), and labor market tools
- Use the MWEJOBS mobile app for on-the-go access



The Professional Outplacement Assistance Center (POAC) is a service offered by the

Maryland Department of Labor's Division of Workforce Development and Adult Learning (DWDAL)

POAC staff consists of professionals experienced in working with thousands of job seekers from a wide range of professional occupations, providing high quality services that are free of cost to Maryland residents.



POAC Services

Interview
Preparation
(Mock Interview)

Explaining Negative Separation

Navigating Career Change

Troubleshooting Search Strategies

Evaluating Job Offers/Salary Negotiation

Individualized Career Services



FedWorker Workshop: Seeking New Opportunities

- Weekly virtual workshop for former federal employees & contractors
- Focus: translate federal experience, target resumes, and map state/private paths
- When: Wednesdays, 9:00 AM-12:00PM (virtual)
- How to join: email FedWorker.Transition@maryland.gov



Maryland
Apprenticeship
& Training
Program (MATP)

- Earn-while-you-learn model; build a pipeline of skilled talent
- Flexible, industry-aligned occupations; registered with MD Labor
- Employers: become a sponsor/partner; connect with candidates via the Apprenticeship Locator
- Great fit for mid-career transitions and skill-up pathways

Job Seekers - FIND YOUR APPRENTICESHIP





Employers - FIND YOUR NAVIGATOR



The Maryland Department of Labor's team of Apprenticeship
Navigators are positioned across the state to assist local business
and partners with building successful apprenticeships



Reentry and
Second-Chance
Hiring
(Maryland Reentry Initiative)

- Statewide Reentry Navigators connect returning citizens to jobs, training, and services
- Employers: tap Federal Bonding (no-cost fidelity bonds) + WOTC tax credits to offset risk
- Get introductions to job-ready candidates via your local AJC
- Learn more: labor.maryland.gov/employment/reentry.shtml



Maryland Job Fairs & Recruitments

- Find statewide hiring events and virtual recruitments, updated regularly
- Employers: promote openings and meet candidates quickly
- Jobseekers: prep with POAC/AJCs and engage employers live
- See list (updated weekly): labor.maryland.gov/employment/jobfairs.shtml



- Contact your local AJC for program referral to eligible WIOA programs
- Explore the Eligible Training Provider List (ETPL) for in-demand programs
- Leverage short-term training and certifications to speed placement
- Pair training with OJT/Registered Apprenticeship for earn-while-you-learn

Training That's Funded (ETPL/WIOA)



Next Steps & Contacts

- POAC: events, job fairs, and coaching poac@dllr.state.md.us
- American Job Centers (AJC): local support for jobseekers and businesses at labor.maryland.gov/county/
- Apprenticeship: labor.maryland.gov/employment/appr/
- MWE: mwejobs.maryland.gov and email <u>wehelp@dllr.state.md.us</u> for help to get set up in MWE

Collaborating















Partners







KEYNOTE



Maria Martinez Special Secretary

www.gomdsmallbiz.maryland.gov



www.goMDsmallbiz.maryland.gov



GOVERNOR'S OFFICE
SMALL, MINORITY & WOME
BUSINESS AFFAIRS



















- Business Roundtables
- Keynotes
- Panel Discussions













www.goMDsmallbiz.maryland.gov









PROCUREMENT & VSBE/CSB CERTIFICATION OVERVIEW

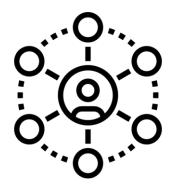




GOVERNOR'S OFFICE OF SMALL, MINORITY & WOMEN BUSINESS AFFAIRS



Implement
Maryland's 3
socioeconomic
procurement
programs across
70+ purchasing
units



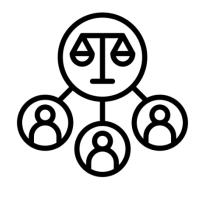
Connect small, minority, women, & veteran business owners to opportunities in the state contracting arena



Host free small business training webinars and business development events



Curate online resources at the federal, state, and local levels



Home of the newly-formed MBE Ombudsman Unit

goMDsmallbiz.maryland.gov

Maryland's Socioeconomic Procurement Programs



- Prime & subcontracting opportunities
- 70+ participating state agencies & departments
- Race & gender specific
- Application-based certification process with MDOT's Office of Minority Business Enterprise



- Prime & subcontracting opportunities
- 50+ participating state agencies & departments
- Veteran specific
- Online certification process in eMaryland Marketplace Advantage



- Prime contracting opportunities
- 60+ participating state
 agencies & departments
- Race and gender neutral
- Online certification process in eMaryland Marketplace Advantage

No cost to obtain or maintain certification. Annual renewal requirements apply.

Maryland's Socioeconomic Procurement Programs



- 9,000+ certified MBE firms
- \$2.2 Billion in awards in FY24
- \$1.6 Billion made in payments
- 1,724 Firms to Receive
 payment as an MBE in FY24



- 950+ certified VSBE firms
- \$124 Million in Awards in FY24
- 727 Prime contracts made to
 VSBE's contracts in FY24
- 104 VSBE firms received
 payments in FY24
 www.goMDsmallbiz.maryland.gov



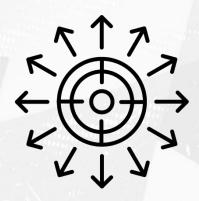
- 5,500+ certified SBR firms
- \$483 Million in payments
- Over 2,000 Firms receivedpayment as an SBR in FY24
- 29% increase in Certified
 Small Business database



MBE Ombudsman Unit



Serves as an internal resource across the 70+ agencies and departments engaged in the MBE Program



Serves as an external resource to certified MBEs, prime contractors, legislators, and stakeholder organizations



Ensures MBE Program
implementation and
compliance during contract
performance to effect better
outcomes

goMDsmallbiz.maryland.gov

Minority Business Enterprise (MBE) Program





MBE OMBE



The MBE Certification is currently held under the Maryland Department of Transportation's (MDOT) Office of Minority Business Enterprise. Vendors can complete other federal/state certifications also under this office which includes DBE, SBE, and Airport Concessions. https://www.mdot.maryland.gov/tso/pages/Index.aspx?PageId=90



MBE Home

Directory of Certified Firms

How to Use Directory of Certified Firms

Certifications & Forms

Certification Management

Expansion of Services

Small Business Reserve (SBR) Certification

Certification Application

Small, Minority & Disadvantaged Business





Maryland's Official Certification Agency





MBE Certification Process

Steps to Certification

- Application Applicant submits a complete application and supporting documentation to Office of Minority Business Enterprise (OMBE). All applications can be submitted online.
 Please Note: The Federal DBE/ACDBE program requirements are separate from Maryland's MBE Program. Applicants are not required to seek both DBE/ACDBE and MBE certifications.
- 2. Investigation An investigator reviews documentation submitted by applicant, conducts an on-site/job-site visit and prepares an investigative report.
- 3. Evaluation The application and supporting documentation is evaluated to determine whether the firm meets the DBE/ACDBE/SBE program requirements. The Certification Review Committee evaluates whether the applicant firm meets Federal Certification program requirements.
- 4. Determination A written determination is issued from OMBE. DBE_ACDBE_SBE_Certification Overview.pdf (maryland.gov)
- 5. All Maryland firms or Out of State firms applying for MBE certification must be registered and in Good Standing with the Maryland Department of Assessment and Taxation (SDAT). Use the following link to check a firms Good Standing status or register a business Register Your Business Online, or contact SDAT at 888-246-5941.

Small Business Reserve ' (SBR) Program for Certified Small Business (CSB)





CSB Certification Process



The CSB is a free, same day certification for prime contractors who meet the eligibility standards based on industry, number of employees and gross sales standards.

Small Business Reserve (SBR) Program

Maryland's Prime Contracting Program for Certified Small Businesses

- Same day self-certification
- Close to half a Billion dollars in state-funded contracts paid to Certified Small Businesses (CSBs) in FY2024
- An average of 30% of all state-funded open solicitations are SBR Designated for Certified Small Businesses (CSBs)

Check out the details below and JOIN TODAY!



SBR Eligibility Standards



Certified Small Businesses (CSB) must meet the following eligibility standards:

For the purposes of a Small Business Reserve Procurement, a small business is a <u>for-profit business,</u> other than a broker, that meets the following criteria:

A. It is independently owned and operated;

B. It is not a subsidiary of another business;

C. It is not dominant in its field of operation; and

D. Either:

Industry: Must not exceed employees and gross sales below for the most recent 3 years

- Wholesale- did not employ more than 50 persons and operations did not exceed an average of \$4,000,000
- Retail- did not employ more than 25 persons and operations did not exceed an average of \$3,000,000
- Manufacturing- did not employ more than 100 persons and operations did not exceed an average of \$2,000,000
- Service- did not employ more than 100 persons and operations did not exceed an average of \$10,000,000
- Construction- did not employ more than 50 persons and operations did not exceed an average of \$7,000,000
- Architectural and engineering- services of the business did not employ more than 100 persons and operations did not exceed an average of \$4,500,000



Veteran-Owned Small Enterprise (VSBE) Program





VSBE Program & Eligibility

The VSBE is both a prime and subcontracting certification program for veteran-

owned small businesses that meet the following eligibility standards:

1.Be a small business as defined by the United States Small Business Administration in

13 C.F.R. 121.201 and any subsequent revision of that regulation

- 2.Be at least 51% owned and controlled by one or more individuals who are veterans
- 3. Must be for-profit business

A veteran for this State program is defined as an individual who is verified as having served on active duty in the armed forces of the United States, other than for training, and was discharged or released under conditions other than dishonorable.



3- Step VSBE Certification







Veteran Verification

VSBE Application









Business IOI-



Maryland Business Express













https://businessexpress.maryland.gov/

Maryland Department of Assessment & Taxation (SDAT)



Search by:

Business Name

Business Name

Department ID



≪ Back

All Maryland domestic and foreign business entities registered in Maryland must maintain their "good standing" status with the State Department of Assessments and Taxation.

https://egov.maryland.gov/B usinessExpress/EntitySearch/ Search

Small Business Resources





https://gomdsmallbiz.maryland.gov/Pages/default.aspx

Business IOI-

NAICS CODES & UNSPSC CODES



https://www.census.gov/naics/



North American Industry Classification System

Main History Development Federal FAQs Reference Files ▼ Partners Register Notices	NAPCS	PCS	·
-----------------------------------------------------------------------------------------------------------------	-------	-----	---

NAICS Search

Enter keyword or 2-6 digit code

2022 NAICS Search

Go

Enter keyword or 2-6 digit code

2017 NAICS Search

Go

Enter keyword or 2-6 digit code

2012 NAICS Search

Go

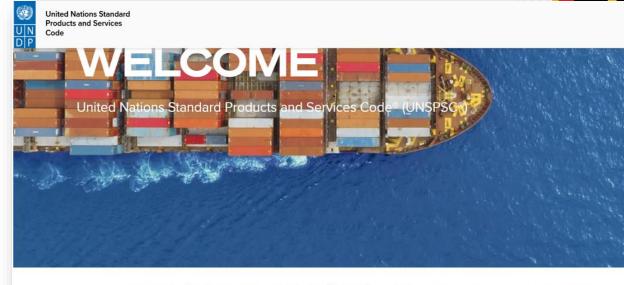
Introduction to NAICS

The North American Industry Classification System (NAICS) is the standard classifying business establishments for the purpose of collecting, analyzing U.S. business economy.

NAICS was developed under the auspices of the Office of Management and the <u>Standard Industrial Classification (SIC) system</u>. It was developed jointly <u>Committee (ECPC)</u>, <u>Statistics Canada</u> , and Mexico's <u>Instituto Nacional de</u> level of comparability in business statistics among the North American cou

This official U.S. Government Web site provides the latest information on plavarious NAICS reference files and tools. Additional information on the backs in the <u>History</u> section of this Web site.

https://www.ungm.org/public/unspsc



The United Nations Standard Products and Services Code* (UNSPSC*), owned by the United Nations Development Programme (UNDP), is an open, multi-sector standard for efficient, accurate classification of products and services.

The UNSPSC offers a single global classification system that can be used for

- Company-wide visibility of spend analysis
- Cost-effective procurement optimization
- Full exploitation of electronic commerce capabilities





eMMA- State Bid Board System

Welcome to eMaryland Marketplace Advantage (eMMA)



eMMA is Maryland's new online procurement platform used to connect the vendor community with contracting opportunities from state, county, and local governmen entities. Registered vendors will receive notices of bid opportunities, can submit bit responses online, and may obtain bid results online.

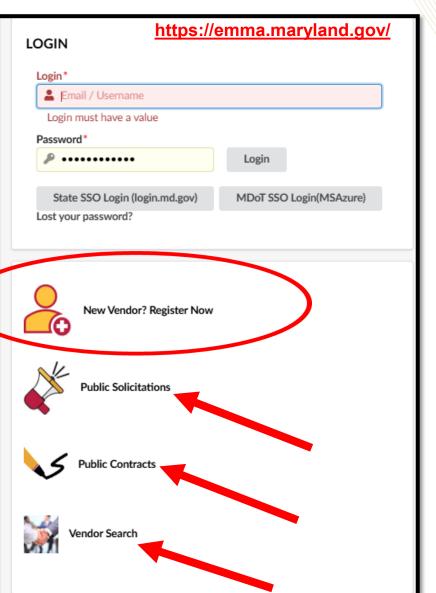
Qualified vendors may also complete the self-certification process for the Small Business Reserve (**SBR**) Program and Veteran-owned Small Business Enterprise (**VSBE**) Program.

eMMA facilitates an open, transparent, and efficient procurement process. We look forward to doing business with you!

Additional information can be found in the <u>Frequently Asked</u>

<u>Questions</u> and <u>Quick Reference Guides</u>. Any questions please contact the eMMA Help Desk at <u>eMMA.helpdesk@maryland.gov</u>.

For additional training and resources, please go to the Maryland Procurement
Academy homepage at State of Maryland eMMA Training



:::: eMMA Registration TIPS

eMMA is compatible with Google Chrome internet and a new user cannot set up a profile on a mobile device

Password- Must be 12 characters including an upper case, a lower case, a number and a symbol.

EIN Tax ID Number- You must have this 9-digit number to register your business as a vendor.

Commodity Codes- UNSCPS Codes- each business must place at least one of these codes under your account. It is best to write that down to manually input that number. https://www.ungm.org/public/unspsc





What's New



RULE OF TWO

If at least two certified small businesses can perform the work, a contract is reserved exclusively for competition amongst certified small businesses.

This means more opportunities for certified small businesses to succeed as prime contractors, helping to build a more inclusive and equitable economy.

- Creates jobs and expands opportunity across the state
- Strengthens the vendor base and promotes competition, improving outcomes and value for Maryland
- Helps the state **achieve policy goals** related to equity, inclusion, and economic impact
- Levels the playing field and fosters business growth in underserved sectors



SBR-CSB Terminology Change

All vendors previously identified as "Small Business Reserve (SBR) vendors" are now designated as Certified Small Businesses (CSB) in eMMA. Wherever applicable, the term "SBR" has been replaced with "CSB" throughout the eMMA system.

Certification Period Extension

Effective September 1, 2025, all new and renewing SBR & VSBE certifications will be valid for three years in eMMA!

UPCOMING VIRTUAL TRAININGS:::



Virtual via Zoom- Registration is required

Tuesday, September 23, 2025 @IOAM

T.I.P.S. Small Business Webinar Series: Government Contracting for Small Contractors -Maryland Construction Opportunities

https://us06web.zoom.us/webinar/register/WN_K8y

wVTsOTUK_Ipb5TQhMcw#/registration

UPCOMING





DOING BUSINESS WITH MARYLAND CASINOS: HOLLYWOOD CASINO (PERRYVILLE, MD)

SEPTEMBER 25, 2025 CHECK-IN @ 9:00 A.M. PROGRAM STARTS PROMPTLY @ 9:30 A.M. IN THE ESPN BET RESTAURANT

Attention: MBE, CSB & VSBE Vendor Industries Wanted:

- Landscaping
- Electricians
- · Generator Repairs
- Plumbing
- HVAC/Refrigeration
- Parking Lot Sweeping
- · Snow Removal
- General Carpentry
- Kitchen Equipment Repairs
- Painters
- · Food & Beverage
- · Janitorial/Cleaning Supplies
- · Cleaning Equipment
- · Deep Cleaning Services
- · Party/Event Décor
- and more (found on registration link)

SCAN TO REGISTER









SAVE the DATE! • CALL for VENDORS!



Saturday, September 27 ★ NOON TO 4 P.M.

Maryland Innovation Center

6751 Columbia Gateway Drive, Columbia 21046

FREE admission! Family-friendly event featuring

Live Entertainment | Food Trucks | Games | Giveaways | Videogaming | Service Dogs First 200 attendees receive a free snow cone and are automatically entered to win door prizes!

Shop Veteran- and Military Spouse-Owned Small Businesses for

Books | Jewelry | Art | Skincare | Coffee | Beer | Local Services

Learn about entrepreneurial resources and services from

- Governor's Office of Small, Minority & Women Business Affairs/ Veteran-Owned Small Business Enterprise (VSBE)
- Howard Community College
- Howard County Economic Development Authority/Maryland Innovation Center
- Howard County Office of Procurement
- Mid-Atlantic Veteran Business Outreach Center
- Project Opportunity
- ILS, Small Business Administration







Complete the application using the QR code above, or go to

FOR MORE INFORMATION, CONTACT

Lisa B. Terry

410-313-0821 (VOICE/RELAY) 410-715-9946 (ŒLL) lbterry@howardcountymd.gov

ww.howardcountymd.gov/veterans-military-families



Mining Public Data Techniques



T.I.P.S.

SMALL BUSINESS

WEBINAR SERIES

TRAINING & INSIGHTS for PROCUREMENT SUCCESS



2 free webinars monthly



10 a.m. – 12 p.m.



Subject Matter Experts

To Learn More Visit us by scanning the QR Code





GOVERNOR'S OFFICE OF SMALL, MINORITY & WOMEN BUSINESS AFFAIRS

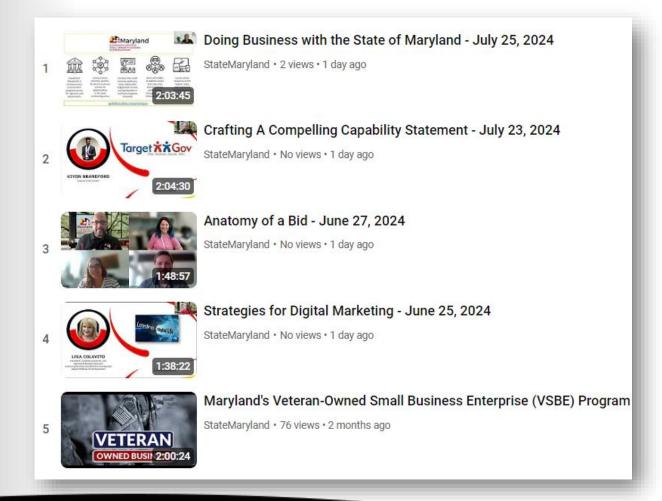


- 2 free webinars every month
- No cost to attend
- Register in advance to receive the participation link
- Download the presenter's slide deck
- Access video recordings of all classes on our YouTube playlist

Keep Learning



T.I.P.S. Webinar Series Playlist



https://www.youtube.com/playlist?list=PLlgoHh4Po1J0W63akD6aGAU8JmT0qzOrX

Partners

Maryland APEX Accelerators https://www.marylandapex.org/

Greater Baltimore SCORE https://greaterbaltimore.score.org/

Maryland Women's Business Center (MWBC)

https://marylandwbc.org/

Baltimore-Metro Women's Business Center (Balt-Metro WBC)

https://www.baltmetrowbc.org/

Maryland Small Business Development Center (SBDC)

https://www.marylandsbdc.org/

Resources

Governor's Office of Small, Minority & Women Business
Affairs

https://gomdsmallbiz.maryland.gov/Pages/default.aspx

Maryland's Office of Minority Business Enterprise (OMBE)
https://www.mdot.maryland.gov/tso/pages/Index.aspx?
PageId=90

Maryland Department of Commerce
Maryland Financial Incentives for Business
https://commerce.knack.com/maryland-funding-incentives

Maryland Entrepreneur HUB https://marylandentrepreneurhub.com/

State Agencies, Procurement & Resource Partners

Rocky Gap Casino, Golf & Resort

Maryland Department of General Services

Comptroller of Maryland

Maryland Lottery and Gaming

MDOT – The Secretary's Office

MDOT – Maryland Port Administration

MDOT – State Highway Administration

Maryland Department of Labor

Maryland Insurance Agency

Allegany County Chamber of Commerce

Cumberland Economic Development

Corporation

Frostburg State University

Tri-County Council for Western Maryland

Washington County Chamber of Commerce

Maryland Military Department

Governor's Office of Small, Minority &

Women Business Affairs

Remember To Connect!

Follow Us!



Governor's Office of Small, Minority & Women Business Affairs

@goMDsmallbiz



@GOSBA Maryland



@goMDsmallbiz





OF SMALL, MINORITY & WOMEN BUSINESS AFFAIRS



https://gomdsmallbiz.maryland.gov

Thank You!





Open Networking

Certification Workshop